

Funding Pioneering Medical Research

Newlife aims to support focussed quality medical research, which looks to improve the health and wellbeing of disabled children through prevention of serious medical conditions, as well as improved treatment and care.

In 20/21, Newlife spent £11,000 on 18 research projects.

Advocacy Collaboration

When Newlife receives applications from families asking for help, we review each and every case to establish how best we can help. If the family have been denied vital equipment by their local statutory body, staff can advocate on behalf of children and their families, requesting that decisions are reconsidered.

In 20/21 we reviewed 191 cases and were successful in 128 cases securing long term funding or a funding commitment from local statutory services.

Partners for Planet Protection

Newlife are committed to recycling as much unusable product donations as possible in order to save them from going to landfill or being incinerated.

In 20/21 our recycling and re-use operation saved 4372 tonnes of carbon being emitted. That's the equivalent of the carbon emitted by cars doing over 12.5 million road miles, or the carbon emitted by 540 homes. The carbon emissions saved this year would fill over 26 Wimbledon Centre Courts.

Helping Disabled Children Transition Into Adulthood

As children with disabilities grow older, the transition into adulthood and working life can be challenging.

As a proud participant of the Government's 'Disability Positive/Confident' scheme, Newlife offers the opportunity for adults with disabilities the chance to gain new experiences, learn life skills, build confidence and be a part of the workplace through employment and volunteering opportunities. Inclusive employment and volunteer opportunities include processing and rebranding stock, raising funds and working in one of our retail stores.

In 20/21 we had 89 volunteers give 3205 hours despite Covid lockdown periods.

Campaigning For Change

Newlife works to change the lives of thousands of children across the UK by working with the Government and influencing policies and law changes to benefit disabled children.

We also work with local statutory services to implement changes with loans of equipment and assessment of children. Despite the pandemic, the Newlife All Party Parliamentary Group continued to meet virtually, making plans and listening to evidence from families and professionals.

In 20/21 we surveyed 250 Newlife families and 29 front-line professionals working for local statutory services on the impact of COVID-19 and reported to national decision makers.

Thank You

Newlife's work would not be possible without the support and generosity of others. An enormous thank you goes out to all of our supporters – including individuals, groups, trusts, and companies – as well as the team of hard-working employees and volunteers for changing the lives of thousands of children and their families.

National

We gave equipment to children who were in need in **97** of the **104** Counties in the UK.

We also helped **4679**

families through our helpline/nurse chat providing vital information and support.

We supplied **1323**

Play Therapy Pods direct to their homes, to support their learning and give them a chance to play and smile.

Despite the impact of COVID-19 and a substantial decrease in income, we helped

3040

children and their families through our equipment services,

an increase of

20%

on the prior year.



NEWLIFE CHARITABLE AIMS REPORT 20/21

COMMITMENTS & OUTCOMES 20/21

Newlife helps disabled and terminally children nationwide. No family or condition is excluded and we support families directly, offering advice and finding solutions for families who are at breaking point. We campaign for families and children who are suffering without equipment and help adults who are disadvantaged in the workplace, as well as work to protect the planet. This is all in partnership with major retailers and manufacturing companies.

Emergency Equipment

Newlife's Emergency Equipment Loan service helps the most at risk disabled and terminally ill children and their families – children who, for whatever reason, simply cannot wait for vital equipment.

Our unique service covers the whole of the UK, delivering equipment nationwide within 72 hours after an application is received. The service is the only one in the UK.

In 20/21 we helped 1200 children and spent £1.1 million on equipment for children in crisis.

Improved Quality of Life Equipment

Newlife's equipment services provide the best for each child.

The equipment provides comfort, relief from pain and helps to prevent existing conditions worsening, whilst also enabling each child to be independent and socially included. Equipment also enables children to access education and get around every day.

In 20/21 we helped 313 children and spent £679,000 on equipment.

63%
Emergency Equipment

25%
Improved Quality of Life Equipment

6%
Learn & Play Equipment

5%
Family Information & Caring Support

CARE SERVICE DEPARTMENT

Learn & Play Equipment

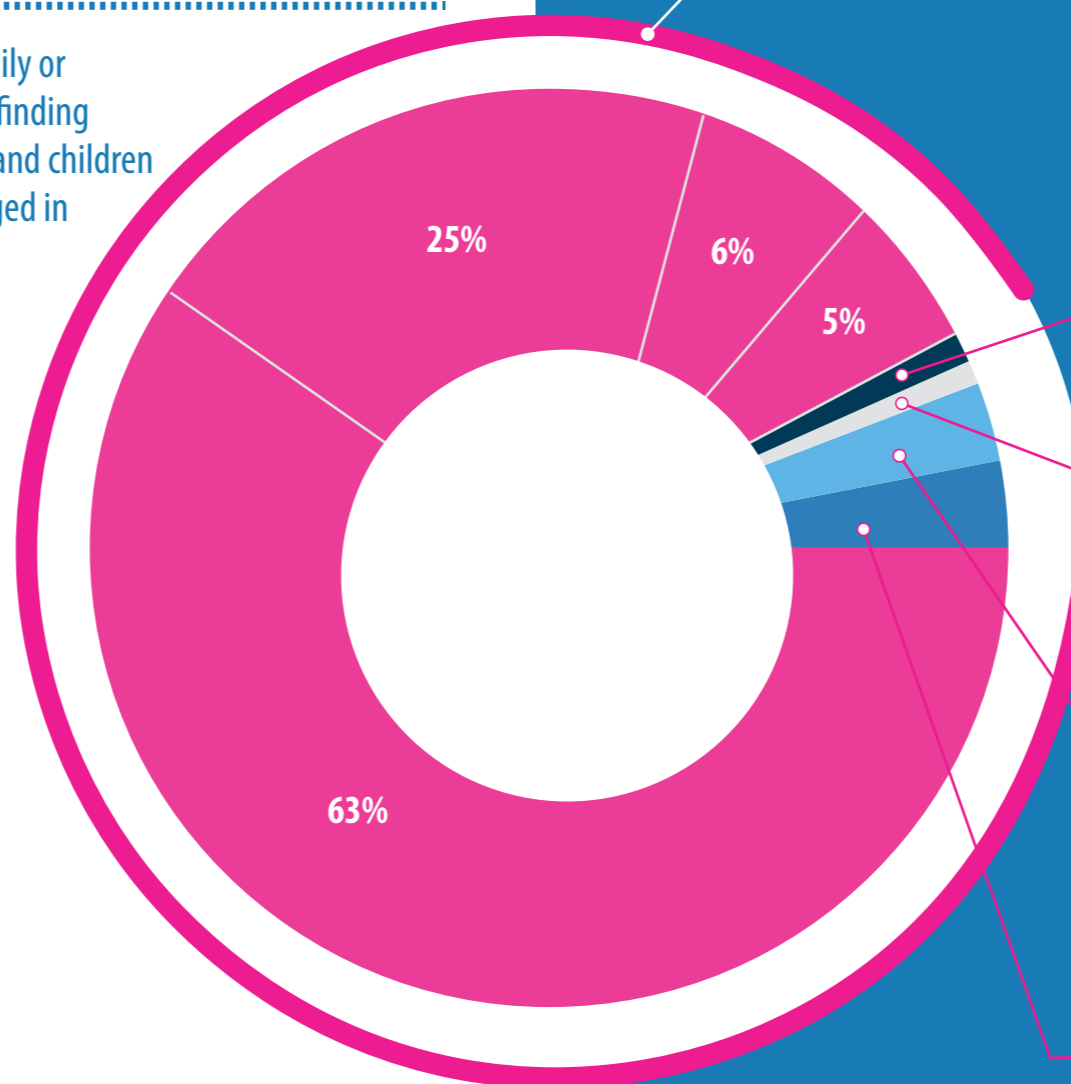
Newlife's Play Therapy Pods give disabled children the chance to learn and smile, across the UK.

Our free loans of specialist play equipment improve learning and help children gain crucial key skills that support them through life. Children interact with parents, brothers/sisters and friends and support smiles – which in the face of painful or debilitating conditions can be rare.

In 20/21 we helped 1323 disabled children and their families – a 31% increase on the previous year giving many children the chance to play and learn new skills during lockdown and isolation. We spent £152,000, including £40,000 on new toys and equipment.

92%
Care Services Department

£2,795,407



1%
Outreach
£29,102

1%
Skills Support
£25,224

3%
Campaigns
£100,065

3%
Research
£76,543

Information and carer support for families

Newlife is here to help every family – whether they are struggling with a recent diagnosis or facing day to day challenges surrounding their child's disability or illness, we can offer support. Our dedicated helpline is run by specialist nurses who are dedicated to delivering the help families really need – they are also able to advocate with health professionals on behalf of families.

In 20/21 we delivered :
26,909 instances of care, information and support to families & local professionals.

The COVID-19 Pandemic

In March 2020, Newlife was inundated with applications for our Emergency Equipment Loan service with applications quadrupled. At the time, many highly vulnerable children were in hospitals where thousands of Covid patients were being admitted every day. The safest place for these children to be was at home, away from Covid-19, and Newlife became part of the national strategy to deliver vital equipment to children across the UK so they could be discharged home safely. Newlife's work was recognised by the Government with a National Lottery grant to buy more equipment and help more children.

During the pandemic, many disabled and terminally ill children were stuck at home, unable to access education and vital therapies such as physio and speech therapy – many families were desperately trying to cope with the stress and anxiety this caused. This is why Newlife trustees prioritised the Play Therapy Pod Service and send out more Play Therapy Pods than ever before to support learning and movement through play.

The extra cost of having children at home was voiced by many families and around 70% of the families Newlife supports live on a low income. To help as many children get the essential items they needed, a simple online system was introduced to allow them to order £100 of essential goods, to help support families in crisis.