

Retail Support Volunteer

Where? Various across our stores in the UK
How often? Store hours vary by location. Flexible hours can be discussed.

The opportunity

A Retail Support Volunteer is an exciting opportunity to be a part of our fast-paced retail operation here at Newlife. With 10 retail stores across the UK currently, and expansion expected within this area now is a great time to join the team. You will be in a customer facing role providing excellent customer service and ensuring that our stores look their absolute best. If you are looking for retail experience, enjoy working in a busy environment and are a great team player, this is the opportunity for you.

The tasks, responsibilities and requirements include but are not limited to -

- Providing excellent customer service and dealing with any customer queries.
- Setting up displays in store to showcase products.
- Sorting through new products and putting stock out on to the shop floor.
- Supporting with fitting rooms.
- Helping to maintain the standards of the store, keeping it clean, tidy and organised.
- Highlighting the importance of the work that Newlife does and raising awareness.
- Content creation for our social media channels (subject to requirement, may vary by location).
- Finding new ways to generate profits within stores through fundraising streams etc.

Why volunteer with Newlife?

At Newlife, we want volunteering to be an exciting and fulfilling opportunity that allows you to gain new skills, confidence and experiences whilst making a difference to the lives of disabled children and their families across the UK.

What are the benefits of volunteering?

Volunteering provides many personal, professional, and social benefits such as building confidence, improving mental wellbeing and providing unique experiences. Newlife staff members are on hand to help you achieve all that you want to from your volunteer role and throughout your journey with us.

Interested?

If you think that this would be the right volunteer role for you, please complete an application form and send it to **volunteer@newlifecharity.co.uk** or hand in to your local store. One of our team will be in touch.

Newlife is committed to offering opportunities to volunteers from within the community and takes positive steps to recruit from diverse backgrounds. We are committed to raising awareness and will make reasonable adjustments to support volunteers to fulfil their potential roles. We have an open approach to recruitment and welcome enquiries and applications from all members of the community.