

# EMERGENCY EQUIPMENT

SERVICE

## SAVING AND CHANGING LIVES

#### WHAT IS AN EMERGENCY EQUIPMENT LOAN?

Newlife understands that some children just don't have time to wait for assessments and urgently need equipment to maintain their health and keep them safe. Newlife provides the UK's only rapid response equipment loan for children who are at significant risk of injury or in urgent need because of their shortened life expectancy. We can act immediately, often delivering equipment within 72 hours of terms and conditions being agreed, to meet the short-term crisis. Where appropriate, we will then offer to work with your family and local health and social care services to make sure your child receives long-term, permanent provision. Families can make multiple applications as is necessary – we don't put limits on your child!

#### **HOW DOES IT WORK?**

When ready, fill out the application form, providing as much information as you can about your child's condition and how the equipment is needed urgently to remove significant risk of injury or will enable your child to be discharged from hospital. All applications need to be supported by a health care professional, who is involved in your child's care, such as an Occupational Therapist or Social Worker.

#### **LILLY'S NIGHTMARE**

For three-year-old Lilly night-time is a nightmare. She repeatedly bangs her head against the side of her cot bed, gets her arms and legs stuck, leaving her bruised and at serious risk of injury. Lilly has severe developmental delay and no awareness of danger. Her mum Marie barely sleeps, staying awake to make sure Lilly doesn't hurt herself. Although she's applied to local health services for a specialist padded bed, it will take months to process. In desperation she turned to Newlife who recognised the severity and urgency of the family's situation and delivered a specialist bed for Lilly within 24 hours through its Emergency Equipment Loan service. Marie said:

### **HOW LONG DOES IT TAKE?**

Once we receive the completed application form one of our fully qualified and experienced staff will review the extent of need and assess the urgency. It depends on the urgency of your situation and whether we have the specific equipment available. We are often able to get equipment to families within 72 hours anywhere in the UK.

#### **ARE WE ELIGIBLE?**

If the child/young person is under 19 years old, is a permanent resident in the UK and is at immediate risk of significant injury, has a life threatening/limiting condition or is terminally ill, then you could be eligible for an Emergency Equipment Loan.

#### **HOW DO I APPLY?**

We encourage you to call one of our Newlife Nurses who can talk you through how to apply and all the information needed on **0800 902 0095**. Visit our website **www.newlifecharity.co.uk/apply** for more information.

"THE LOAN BED HAS MADE A MASSIVE DIFFERENCE TO OUR LIVES, NIGHT TIME IS MUCH MORE PEACEFUL NOW!"

## newlife THE CHARITY FOR DISABLED CHILDREN

## **OUR SERVICES**

## WE RECOMMEND CALLING THE NEWLIFE NURSE HELPLINE ON 0800 902 0095 BEFORE APPLYING FOR ANY OF OUR SERVICES:

#### )) NURSE HELPLINE

Newlife's fully qualified and registered Nurses are on hand to speak to families through our free national helpline and on-line chat service. They can provide information on local and national health and social care services, benefits and rights, where to turn and how to access support, as well as details on specific conditions.

#### **))** EQUIPMENT GRANTS

Providing essential equipment to support the needs of children with disabilities to ensure they are kept safe, healthy and given the opportunities that all children should be given to support their quality of life.

#### )) PI AY THERAPY PODS

Newlife believes every child has a right to play. The therapeutic benefits are proven to support a disabled child's behavioural, cognitive and social development. We offer pods of specialist toys that are suitable from birth up to the child/young person's 19th birthday that are provided on a free 12-week loan.

#### )) COMFORT CAPSULES

When a child is given a terminal diagnosis their medical needs often outweigh the emotional needs of the whole family. Newlife's Comfort Capsules include a collection of carefully chosen products for the child and the family, combining practical products with items that enable the family to make lasting memories of their child.

#### )) CHILD CENTRED COLLABORATION

We lobby local and central government to improve the services and support available for disabled and terminally ill children, as well as investing in pioneering medical research in order to develop treatments for genetic birth defects that remain the main cause of childhood disability in the UK.

## 0800 902 0095

(Free from UK mobiles and landlines)
Lines open Monday - Friday 9:30am - 5pm
& Wednesdays until 7pm plus 24 hour answerphone









YouTube.com/newlifethecharity